

Fig. 1

SYSTEM DIAGRAM

System and Method
 For Delivering,
 Receiving, & Managing
 Educational and
 Training Services using a
 Voice & Database System

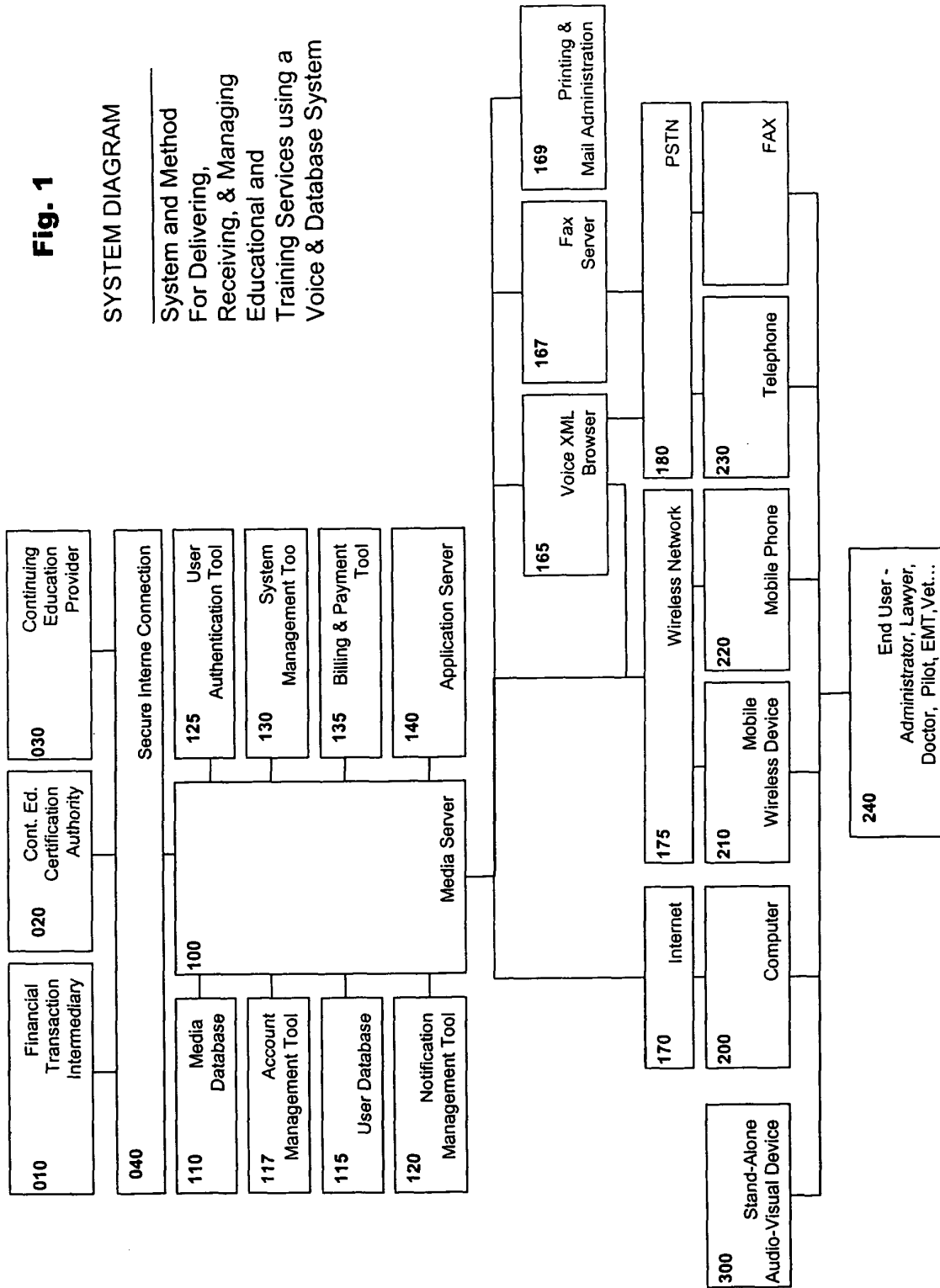


Fig. 2

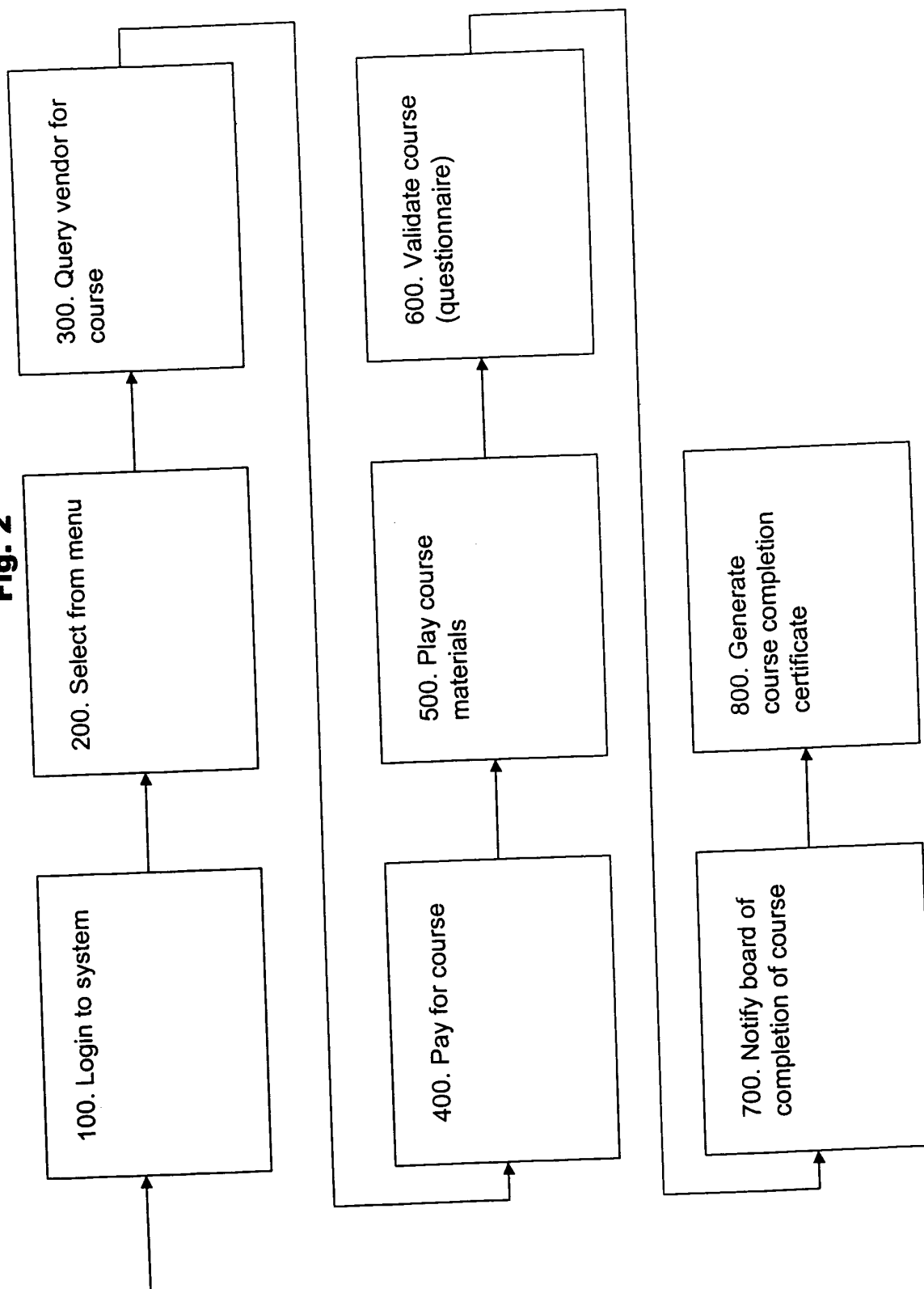
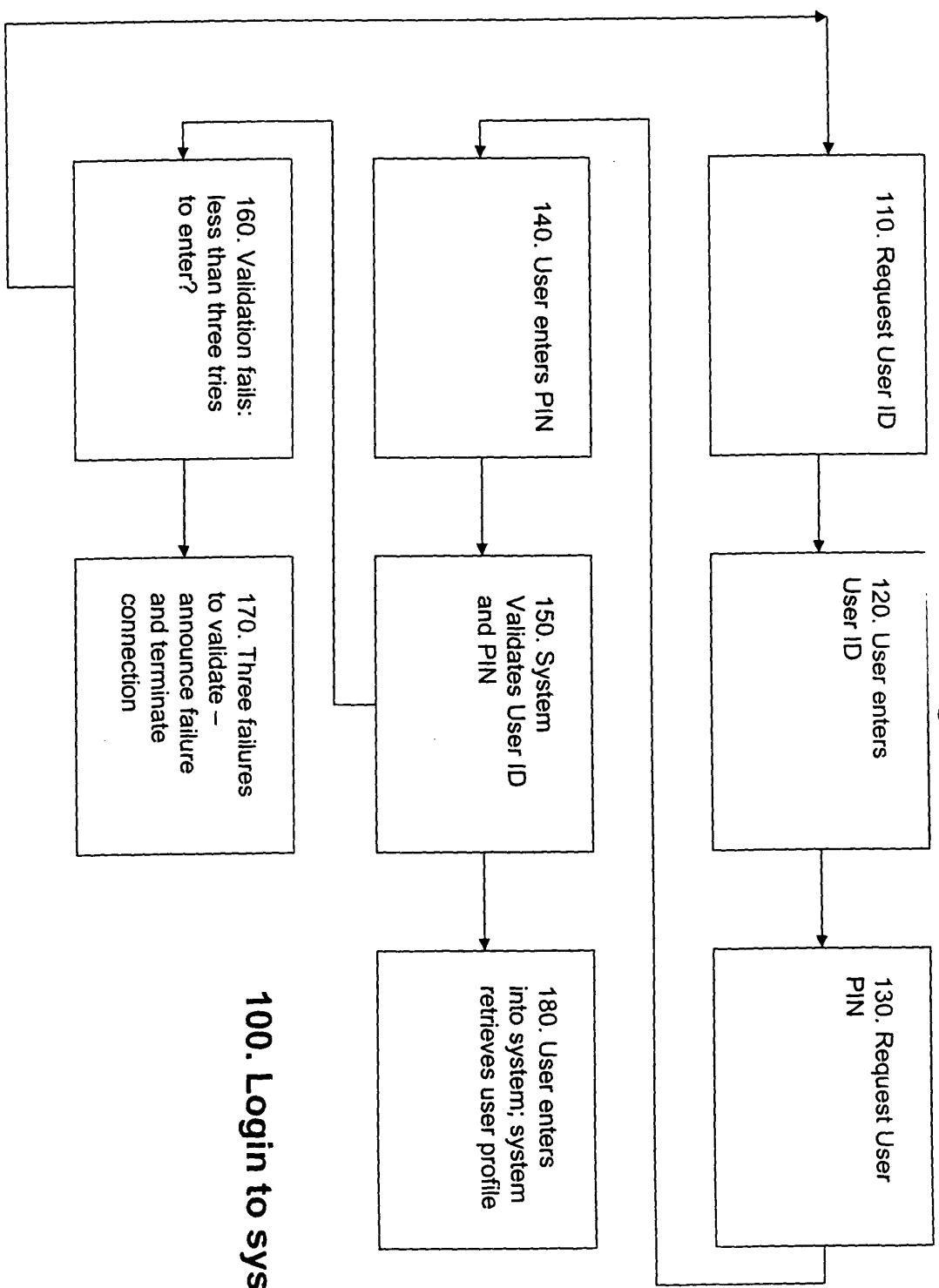
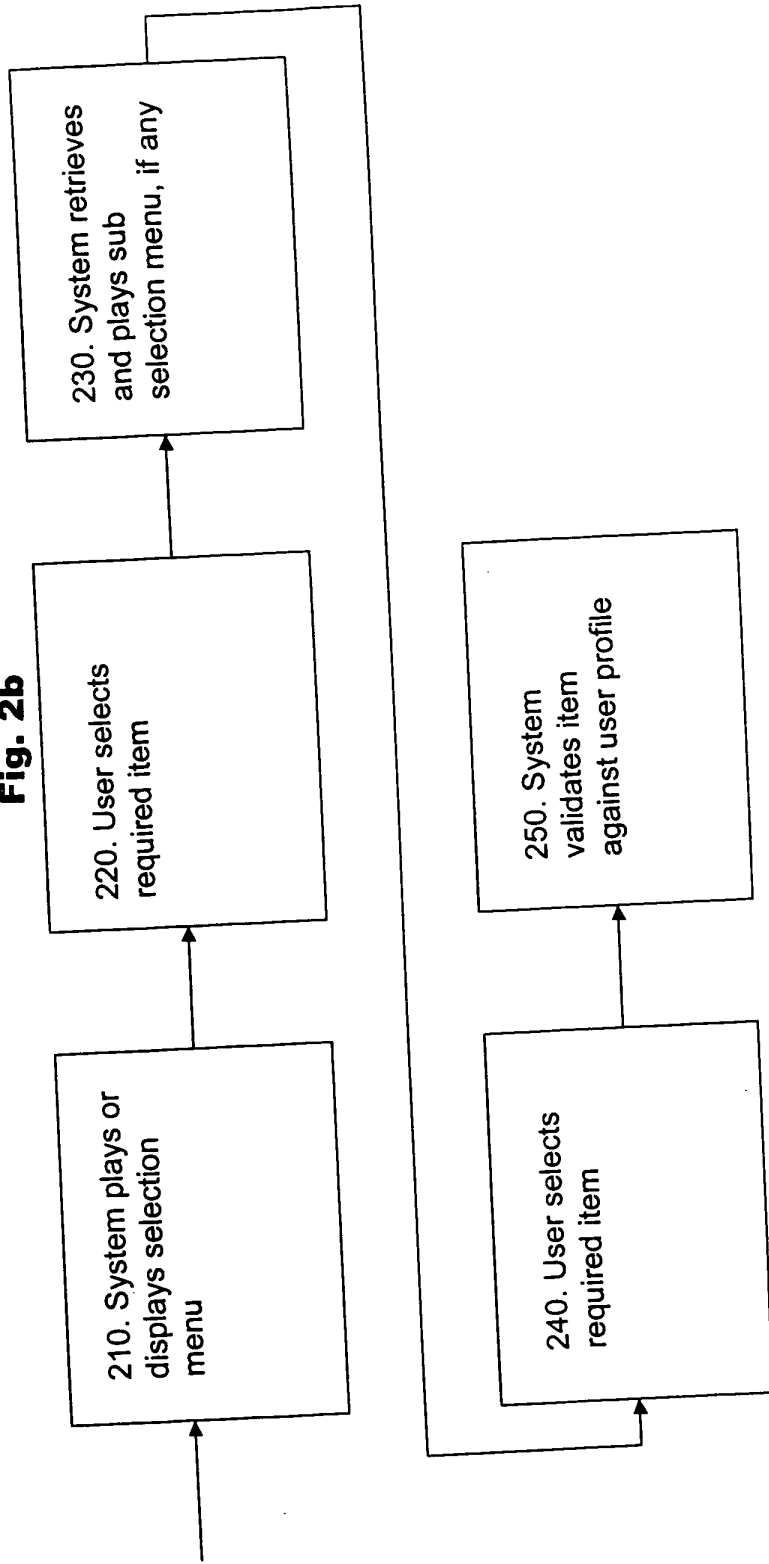


Fig. 2a



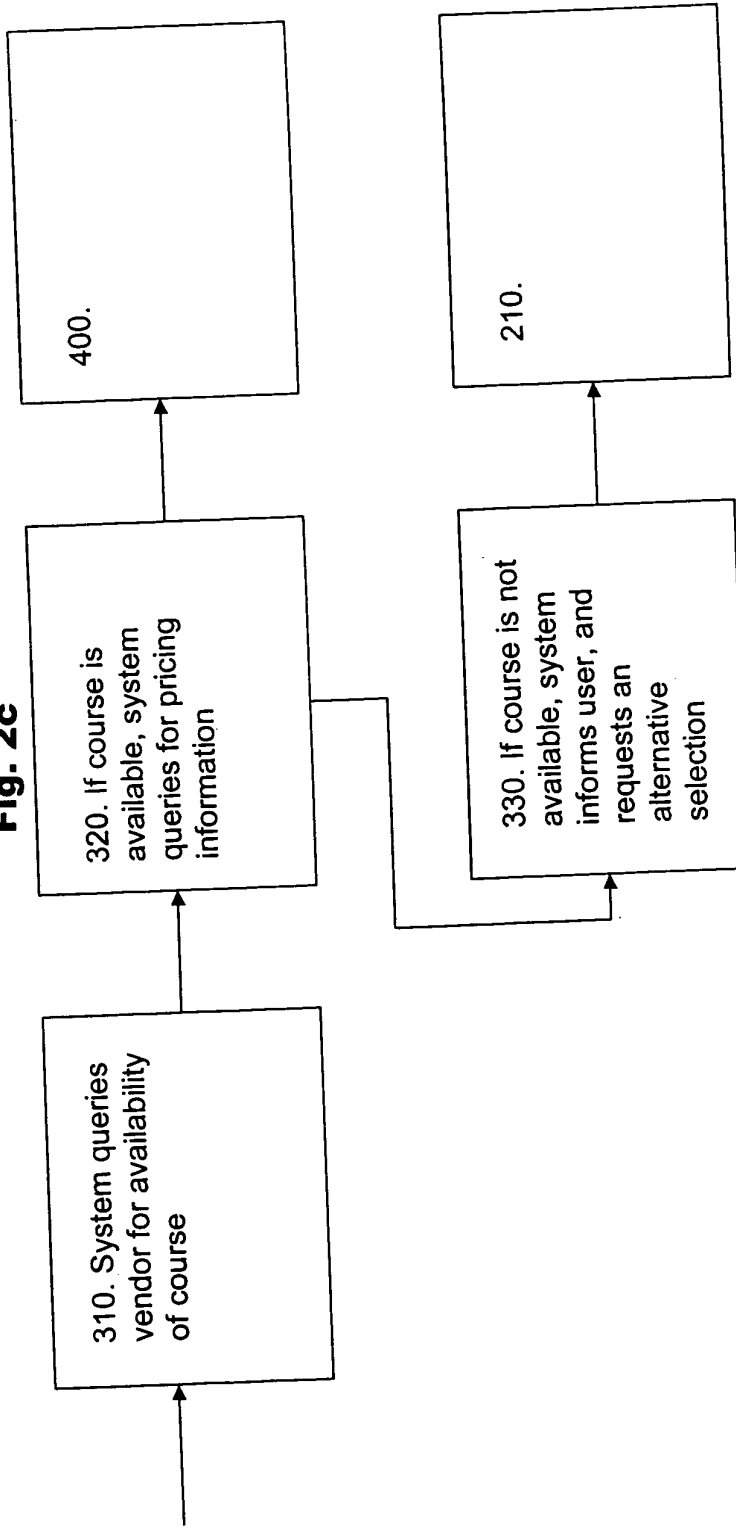
100. Login to system

Fig. 2b



200. Select from Menu

Fig. 2c



300. Query vendor

Fig. 2d

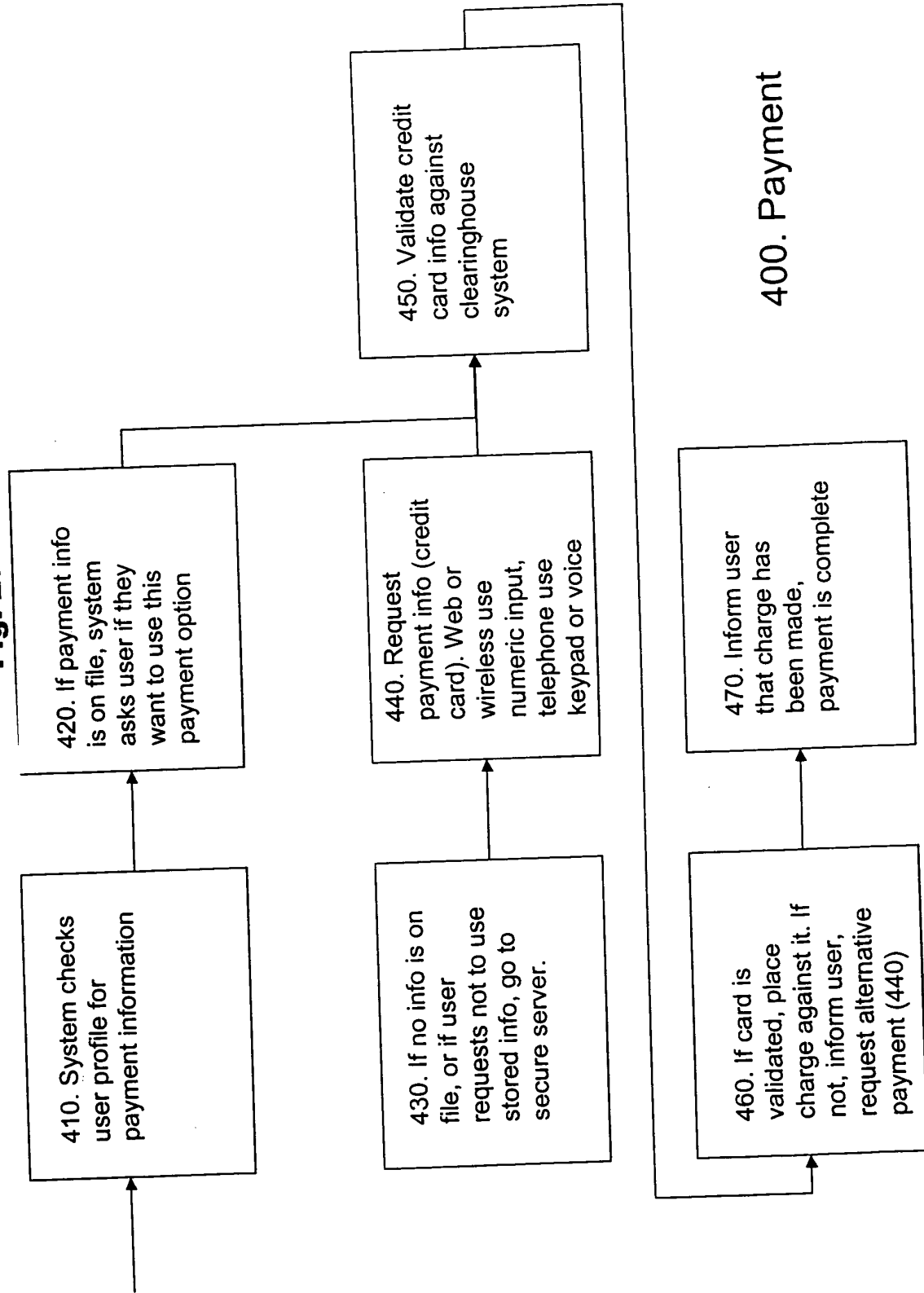
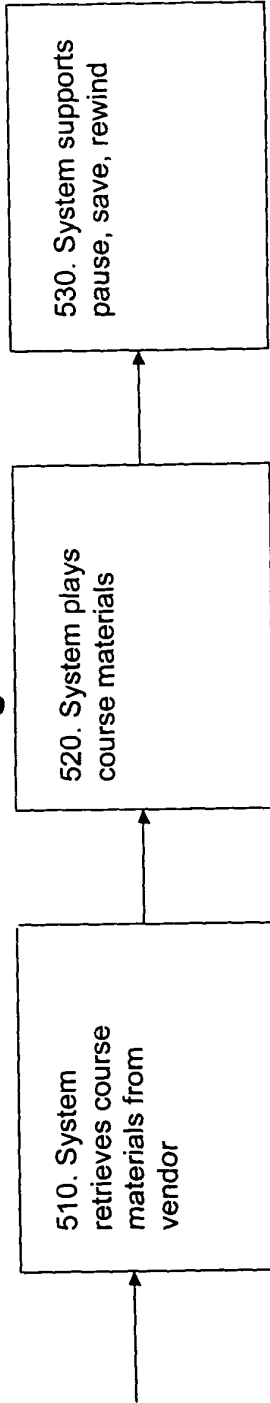


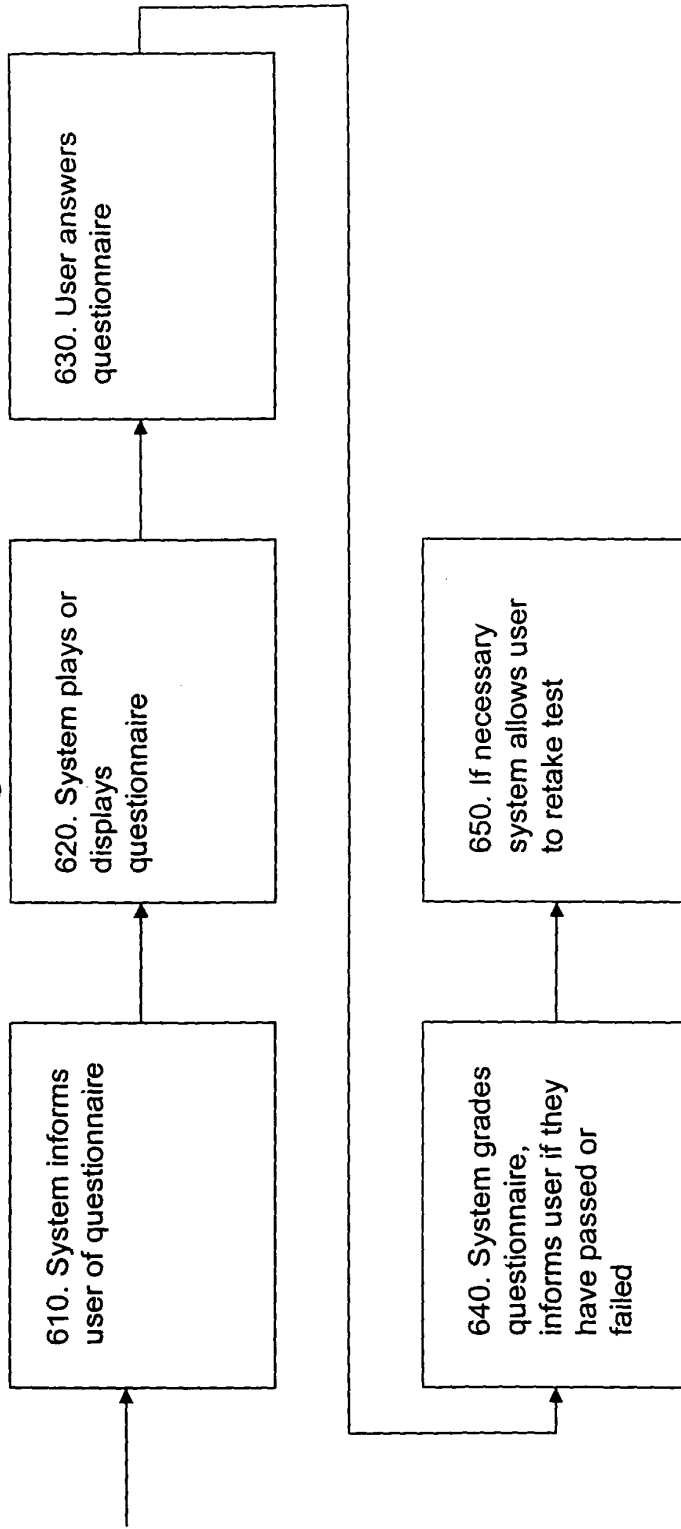
Fig. 2e



500. Play course materials

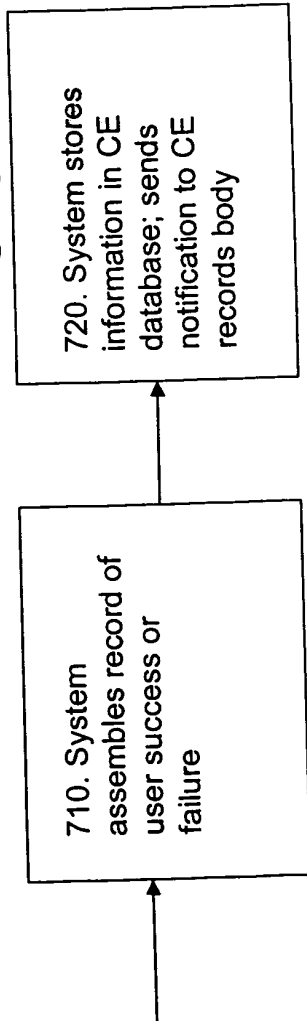
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Inventor: Paul MEYER et al.
Docket No.: 533902000400
Title: SYSTEM AND METHOD FOR...
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Fig. 2f



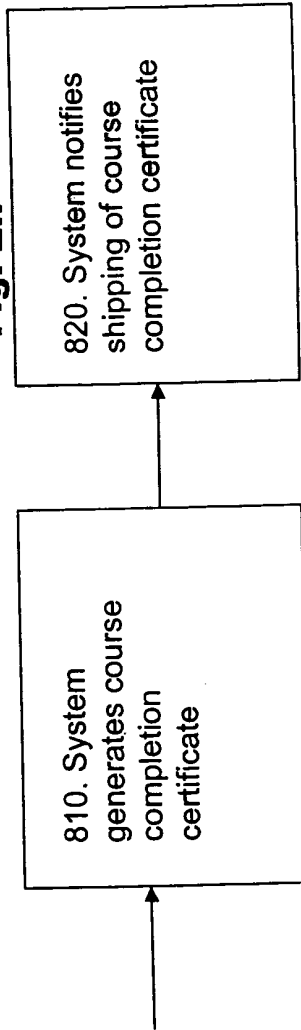
600. Validate course

Fig. 2g



**700. Notify
board of
completion
of course**

Fig. 2h



800.
Generate
course
completion
certificate

Fig. 3
Step One: Notification

- Function #1– The System queries its End User Archives and determines that Jane Doe must listen to the “Tort Reform” Module in the next 60 days, and that she prefers to be notified via her wireless PDA device.
- Function #2 – The System transmits an email notification to Jane’s wireless PDA informing her of the date by which she must take “Tort Reform”, the price, payment methods, and ways to satisfy this CLE requirement.

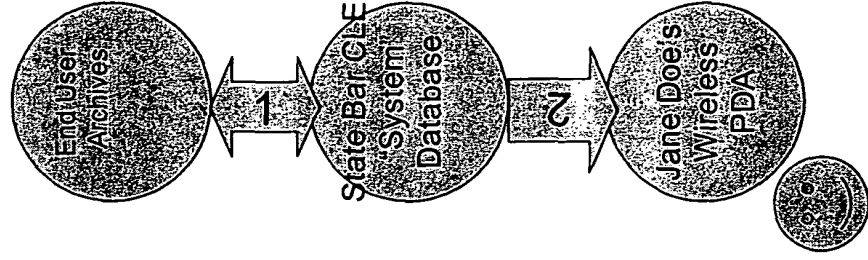


Fig. 4
Step Two: System Log-in and Module Selection

- Function #1: Jane dials the System on her wireless phone. She inputs her account number and password, and navigates a voice-prompted menu to select the "Tort Reform" Module.
- Function #2: As Jane navigates the menu of available content Modules, the System reviews its archives.

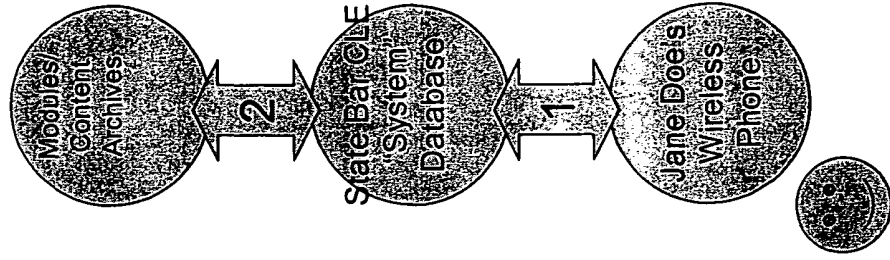


Fig. 5
Step Three: Billing and Payment

- Function #1: Jane elects to pay for the Module via credit card. The System does not have her credit information, so Jane enters the credit card type and number.
- Function #2: The System queries its billing and payment database, which in turn outdials to Jane's credit card issuer for authorization and processing.
- Function #3: The billing engine conducts a real-time transaction with Visa, and Visa authorizes payment for the Module against Jane's credit card.
- Function #4: The billing engine transmits the authorization to the System database.

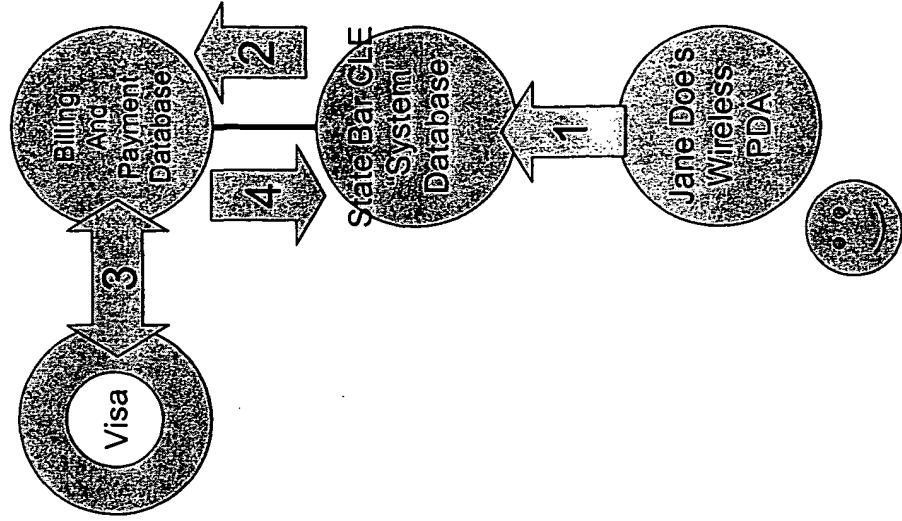


Fig. 6
Step Four: Transmission of the Module

- Function #1: The System queries the Module database and determines that the Tort Reform Module is third-party content licensed by Tort Teachings, Inc.
- Function #2: The System contacts Tort Teachings and conducts a transaction to obtain the "Tort Reform" Module for Jane Doe. The Module transmission runs through the System to Jane Doe.

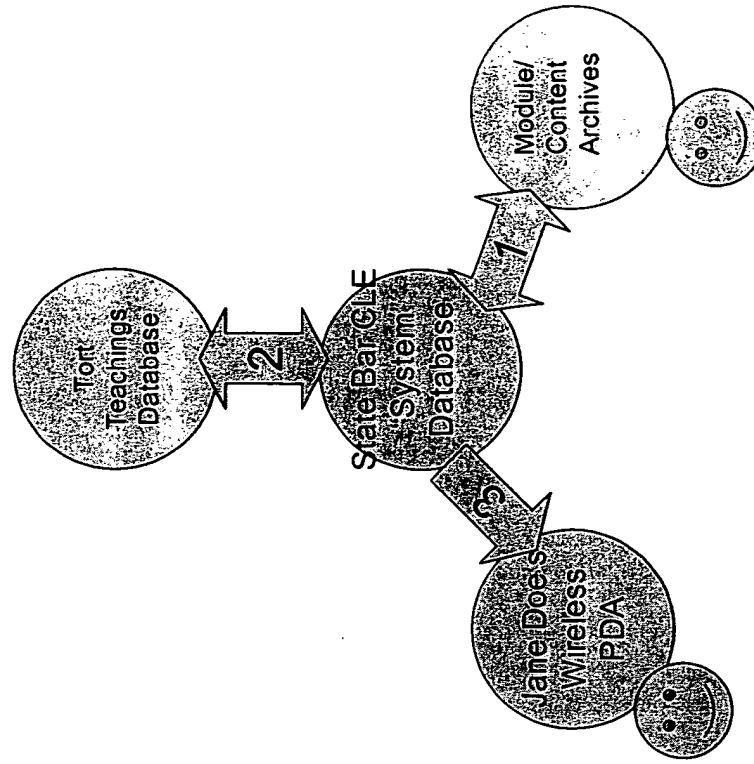


Fig. 7
Step Five: Completion and Certification

- Function #1: After listening to the Module, Jane is prompted by the System to answer a simply question about its content as a certification confirmation that she took the Module. Jane selects the correct answer number on her phone handset.
- Function #2: The System database confirms Jane's correct answer, and updates Jane's account to confirm that (i) she was on the call the entire time, listening to the entire Module and (ii) that she correctly answered the question at the end. She has satisfied this course requirement.
- Function #3: The System prints a confirmation for Jane (which is mailed to the address she has on file) and transmits an email to her PDA confirming she has completed the course.

